



THEME:
Communities

TITLE OF LEARNING:
Programme Management Learnings

KEY RESEARCH QUESTIONS

How do we develop opportunities to be active in the community?



Walsall Council



AN EXAMPLE OF LEARNING:

Feedback gathered from a Satellite Club project operating in the Black Country identified that a number of the attendees had reported that they found it difficult to complete the requested paperwork, mainly due to English not being their first language, but also due to literacy levels in some cases. The club reported that this was discouraging participants from attending/registering and making the data collected inaccurate.

There was concern that some of the participants were being brought to the session by relatives that did not know the young person's full date of birth which again hindered the paperwork being completed.

WHAT WERE THE LESSONS THAT WERE LEARNT AND HOW ARE THEY BEING APPLIED IN THE FUTURE?

The demographics of the participating club/group need to be taken in to consideration in both funding requests and time involved. The club in questions has considered changing the arrangement of their staff to allow for more time for the admin elements of the club and also looking at asking people with the relevant language skills to attend the sessions going forward.

HOW WAS SUCCESS MEASURED?

Success will be measured based on feedback from satellite club organisation and by monitoring the participation in the club.