



**THEME:**  
Programme Co-Ordination

**TITLE OF LEARNING:**  
Professional Indemnity Insurance

### KEY RESEARCH QUESTIONS

How do we develop opportunities to be active in the community?



### AN EXAMPLE OF BEST PRACTICE:

Tackling inactivity involves working closely with underrepresented groups to remove the barriers that prevent behaviour change. Whilst this can involve a large-scale system-wide approach over an extended period of time, there is also a need to monitor internal processes and identify any areas of unnecessary red-tape that hinder efforts to reach and engage with different communities.

ABC recognise that there is a need to work with organisations who have genuine reach into inactive groups. As such, Faith Centres have been identified as potential trusted sources who are in a position to transmit positive messages regarding physical activity and ABC have been developing a local network of such organisations to enable faith groups to take advantage of some of the tools and resources at our disposal.

Part of this approach has meant tailoring our requirements to work with new groups without compromising minimum standards. One faith centre who had successfully applied for satellite club funding queried the section of the contract regarding *Professional Indemnity Insurance*. As a faith centre they had been advised by their insurers that this is not normally something they would be required to have. We checked with our insurers who confirm on this occasion the Public Liability Insurance held should be sufficient and the contract was amended.

### WHAT WERE THE LESSONS THAT WERE LEARNT AND HOW ARE THEY BEING APPLIED IN THE FUTURE?

There is a need for each organisation/contract to be treated as an individual case with changes made to contracts where necessary, that remove barriers to engagement without compromising minimum standards.

### HOW WAS SUCCESS MEASURED?

The Satellite Club contract has since been signed and the organisation is eager to start delivery.